

Volunteer Role Title: Community and Fundraising Volunteer

Location: Various

Responsible to: Operations and Fundraising Events Officer/ Fundraising Manager

Hours: Various / Flexible

About MumsAid

MumsAid is an award-winning charity providing specialist mental health and wellbeing support for mothers during pregnancy and early motherhood. We offer counselling, group support, and practical help to ensure that local mums and their families have access to compassionate care and a strong community network.

Purpose of Role

Community and Fundraising Volunteers play a vital role in raising funds and awareness to support mums experiencing perinatal mental health challenges. This is a friendly, hands-on role where you'll help plan, prepare, and deliver fundraising and community engagement activities. From supporting events and running stalls to chatting with supporters and sharing information about MumsAid's services, you'll be an important part of a welcoming and supportive team.

No previous experience is required — just enthusiasm, reliability, and a genuine desire to support mums and their families.

What will you be doing?

- Supporting the planning and delivery of fundraising and community events, such as charity stalls, coffee mornings, sponsored activities, and awareness days.
- Helping to create a lively, positive, and welcoming atmosphere at MumsAid events.
- Engaging with members of the public, supporters, and participants, celebrating their involvement and encouraging donations.
- Talking to people about MumsAid's work and signposting to support where appropriate.
- Assisting with event set-up and pack-down to ensure everything runs smoothly.
- Handling cash and card donations responsibly, in line with MumsAid procedures.
- Helping to raise awareness of perinatal mental health and the importance of early support.
- Being part of a team that helps make MumsAid events inspiring, inclusive, and memorable.
- Following MumsAid's policies and procedures, including health and safety and safeguarding, to ensure events run smoothly.

What skills and qualities can you bring?

- Warm, welcoming, and friendly personality.
- Enthusiastic and positive, with a willingness to get involved and encourage others.
- Comfortable chatting with people from a range of backgrounds.
- Able to work as part of a team and follow guidance from staff.
- Reliable, punctual, and committed to agreed volunteer shifts.
- Comfortable being outdoors in all weathers when required.
- Able to stand for several hours or bring something to sit on if needed.
- Able to travel independently to event locations.

- Supportive of equality, diversity, and inclusion, and respectful of confidentiality and boundaries.

What is in it for me?

- Join a friendly, welcoming, and supportive volunteer team.
- Be part of a community-focused charity making a real difference for mums and families.
- Access to guidance and any relevant training to help you feel confident in your role.
- Gain experience in volunteering, events, and fundraising.
- Receive clear communication and support from the MumsAid fundraising and events team, including event details and meeting points.
- Volunteer t-shirt and any event materials provided.
- Reimbursement of pre-agreed travel expenses (with receipts).

Join the team!

Bring your energy, positivity, and enthusiasm to MumsAid's Community and Fundraising Team and help make a meaningful difference for mums and families in your community. Your support truly matters.